

# **IMPORTANT NOTICE REGARDING HOA DUES**

## Support For The New Dues Payment Processing System

Dear Arbors Homeowners,

Effective January 1st, 2024, the Arbors at Mountain Shadows will be moving to a new payment processing system. We believe this will be a positive change for everyone. Please read below for details and drop by the clubhouse during one of the scheduled times listed if you have questions or need help getting set up on the new payment processing system.

If you need help and are unable to drop by the clubhouse, please email or call Gene Saghi at gsaghi@gmail.com, (719) 722-8210, and include your name and phone number along with your question or need and someone from the Finance Committee will get in touch with you.

If you want to you can also reach out to a Board Member on the Arbors website using the Contact Us tab. To get the detailed instructions on steps for creating an account, click here or visit: https://arborsatmountainshadows.com/Members\_Center/New\_Dues\_Processing\_System.pdf.

Happy Holidays, From Our House To Yours!

## **Help Sessions At The Clubhouse**

Community members can stop in at any of the help sessions being scheduled in the clubhouse to get help. The schedule will be as follows:

### Information plus account setup help

- 12/23/2023, 10am to 11am
- 12/26/2023, 10am to 11am
- 12/29/2023, 10am to 11am

### Payment setup help

- 1/2/2024, 10am to 11am
- 1/3/2024, 3pm to 4pm
- 1/6/2024, 10am to 11am



